Rambler, Alexis

From: Rambler, Alexis

Sent: Monday, June 14, 2021 3:09 PM

To: Rambler, Alexis

Subject: FW: Request to Review and Advise - Notices for Bill Inserts - DN 2020-247-A

From: Wilson, Elise < Elise. Wilson@psc.sc.gov>

Sent: Monday, June 14, 2021 9:56 AM **To:** Hall, Roger < RHall@scconsumer.gov >

Cc: brookssmith69@gmail.com; susan.miller@ftr.com; Grube-Lybarker, Carri <clybarker@scconsumer.gov>; Hall, Roger <RHall@scconsumer.gov>; richard@rlwhitt.law; jjeffries@mcquirewoods.com; pia.powers@duke-energy.com; Heather Smith < heather.smith@duke-energy.com >; Heather Smith < heather.smith@duke-energy.com >; Katie Brown <katie.brown2@duke-energy.com>; Katie Brown <katie.brown2@duke-energy.com>; robsmith@mvalaw.com; pfox@burr.com; jbowen@burr.com; fellerbe@robinsongray.com; fellerbe@robinsongray.com; Charles L. A. Terreni <charles.terreni@terrenilaw.com>; chad.burgess@dominionenergy.com; matthew.gissendanner@dominionenergy.com; rmcpherson@mcguirewoods.com; jbowen@burr.com; pfox@burr.com; Samuel Wellborn <swellborn@robinsongray.com>; fellerbe@robinsongray.com; richard@rlwhitt.law; Parker, Connor <ciparker@scconsumer.gov>; Belton T. Zeigler < belton.zeigler@wbd-us.com>; BREDL@skybest.com; mchase@upstateforever.org; fholleman@selcnc.org; Nelson, Jeff < inelson@ors.sc.gov >; Bateman, Andrew <abateman@ors.sc.gov>; Huber, Christopher <chuber@ors.sc.gov>; Knowles, Alex <aknowles@ors.sc.gov>; mgibson@niskanencenter.org; Rebekah@hblawyers.com; Samuel Wellborn <swellborn@robinsongray.com>; Samuel Wellborn <swellborn@robinsongray.com>; clarkar@dhec.sc.gov; Charles L. A. Terreni <charles.terreni@terrenilaw.com>; Mitch Willoughby <mwilloughby@willoughbyhoefer.com>; adantoni@willoughbyhoefer.com; jruoff@theruoffgroup.com; David Popowski <david@popowskilaw.com>; sberk@scjustice.org; PCobb@aarp.org; Pittman, Jenny <jpittman@ors.sc.gov>; PSC Contact <Contact@psc.sc.gov> Subject: Request to Review and Advise - Notices for Bill Inserts - DN 2020-247-A

Good Morning, Mr. Hall.

Thank you for partnering with us on improving the readability of customer notices circulated as utility bill inserts. We very much appreciate you sharing your time and knowledge.

Please find attached a mock draft for your review. Our revisions, after the Bill Insert and Notice Workshop held on May 28, 2021, utilize the many helpful suggestions provide to us by stakeholders in this docket.

Please do not hesitate to ask any questions share concerns and constructive criticisms. We are continually revising to get this right and we can achieve this with your help!

Thank you, again, for your willingness to work with us on this important matter.

Respectfully,

Elise Wilson Public Service Commission State of South Carolina 101 Executive Center Drive Saluda Building, Suite 100 Columbia, South Carolina 29210 803.896.5100

In accordance with Commission practices and procedures, should you respond to this email, please remember to hit "reply all" so that there is no inadvertent, accidental ex parte communication in this matter, regardless if such procedural communication may be exempt by statute.